



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 9140

SERIAL NUMBER 09/821,991	FILING DATE 03/30/2001 RULE	CLASS 713	GROUP ART UNIT 2131	ATTORNEY DOCKET NO. 10013359-1	
APPLICANTS Gayle E. Assetto, Fort Collins, CO; Karen L. Middleton, Fort Collins, CO; Barton W. Gordon, Fort Collins, CO; Jeromey James Gaudreall, Loveland, CO;					
** CONTINUING DATA *****					
** FOREIGN APPLICATIONS *****					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 05/08/2001					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met <input type="checkbox"/> Allowed <input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>		STATE OR COUNTRY CO	SHEETS DRAWING 8	TOTAL CLAIMS 21	INDEPENDENT CLAIMS 3
Verified and Acknowledged Examiner's Signature <i>[Signature]</i> Initials <i>[Initials]</i>					
ADDRESS HEWLETT-PACKARD COMPANY Intellectual Property Administration P.O. Box 272400 Fort Collins, CO 80527-2400					
TITLE System and method for efficient processing of service requests					
FILING FEE RECEIVED 858	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		